

Designed to benefit both IT and business

The ActiveBatch Self-Service Portal is a user-friendly, web-based application that enables business and help desk users to trigger and monitor routine and ad hoc workflows, without the day-to-day involvement of IT.



- ✓ Easy to learn and simple to use
- ✓ Allows IT to focus on mission-critical priorities
- ✓ Improves end-user satisfaction by accelerating time to insight and reducing business' reliance on IT
- ✓ Reduces cost by saving IT time and resources, while increasing business productivity
- ✓ Supports multi-factor authentication to protect against unauthorized access

Removing the need for shadow IT

Business teams are requesting more control over the automated processes they rely on. The ActiveBatch Self-Service Portal addresses these concerns by allowing business and help desk users to run and/or view the progress of selected Jobs critical to their role. Users can run, cancel, restart, and monitor Jobs and Plans from an easy-to-navigate central dashboard that provides:

- ✓ Data on individual instances
- ✓ Run information and log file information for faster troubleshooting
- ✓ Run and Watch Lists to follow Job progress in real-time
- ✓ Graphical views of Jobs within Plans that provide insight into workflows and Job constraints



Keeping IT in control

- Jobs, Plans, and schedules cannot be created or modified within the portal, keeping IT in control of the IT Automation environment.
- IT can authorize an unlimited number of portals, allowing for granular user permissions that can be customized for individuals and teams.
- IT determines which Jobs and Plans can be triggered and/or viewed by which users or groups, protecting access to sensitive workflows.
- Business users can be prompted to enter variable information before running a Job or Plan.

Reduce IT's workload by empowering business

With the ActiveBatch Self-Service Portal, business and help desk users can trigger and monitor a variety of Jobs, including:

- ONBOARDING/OFFBOARDING
- FILE OPERATIONS & SECURE FILE TRANSFERS
- INVOICE/PURCHASE ORDER CREATION
- RESETTING PASSWORDS
- REBOOTING MACHINES
- EXPENSE REPORTS
- NIGHTLY BATCH PROCESSING
- REPORTS USING PARAMETERS
- PROVISIONING SYSTEMS
- AND MORE...

CONTACT ASCI TODAY FOR MORE INFORMATION AND A FREE TRIAL LICENSE.

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